Asian Development Bank (ADB), Accountability Mechanism, Complaint Form
(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review (Choose one below)

☐ Special Project Facilitator for problem solving (Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)

☑ Compliance Review Panel for compliance review (Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)

B. Confidentiality
Do you want your identities to be kept confidential? ☐ Yes ☐ No

C. Complainants (Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)

<table>
<thead>
<tr>
<th>No.</th>
<th>Name and designation (Mr., Ms., Mrs.)</th>
<th>Signature</th>
<th>Position/Organization (if any)</th>
<th>Mailing Address</th>
<th>Telephone number (landline/mobile)</th>
<th>E-mail address</th>
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Authorized Representative or Assistant (if any). (Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)

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<tr>
<th>Complainant represented</th>
<th>Name and designation (Mr., Ms., Mrs.)</th>
<th>Signature</th>
<th>Position/Organization (if any)</th>
<th>Mailing Address</th>
<th>Telephone number (landline/mobile)</th>
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D. Project

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<tr>
<td>Location</td>
<td>Defense Housing Authority, Lahore, Pakistan</td>
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<tr>
<td>Brief description</td>
<td>Non-Compliance with Environmental Impact Assessment (EIA) Report During Construction of 132 kVA Power Transmission Line in DHA Phase 6, Lahore</td>
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E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?

Health & Environmental Impacts to nearby Schools, Houses, Including other adverse effects explained in complaint sent by FEDEX AWB # 7873 1526 1065. The complaint is described in detail in letter dated 27-July-2017, with revision to Point #9.

(Letter dated: 27-July-2017 - Attached)

Revised Point #9. Information was mistyped. Court order doesn't contains LESCO cannot be permitted to proceed with project (Annex 7), it was petitioner request. However, Court order contains that Director General Environmental Protection Agency will complete the process within a period of one month and shall, for the purpose, hear the parties on respective contentions. However one month has already been passed. There was no hearing and notification from any agency or LESCO. LESCO just used this time to complete the remaining part of transmission line. Hence Lesco ignored court order as well.

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned? ☐ Yes. If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB.

☐ No

F. Optional Information

1. What is the complainants’ desired outcome or remedy for the complaint?

To lay 132 Kva Line underground as per EIA report and to find out reasons why EIA report was not followed during constructions of this line. If there were any changes in EIA report why they were not shared with complainant or even in the court.

2. Anything else you would like to add?

I do state and confirm categorically that Me, My Family or Any person related to me, do not have any personal or financial interest related to this complaint. I do not want any kind of financial compensation now or even in future from LESCO or any third party, directly or indirectly.
Name of the person who completed this form: [Redacted]

Signature: [Redacted]  Date: 07 April 2017

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

**Complaint Receiving Officer (CRO), Accountability Mechanism**
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
E-mail: amcro@adb.org
27 July 2017,

Complaint Receiving Officer (CRO),

Accountability Mechanism

Asian Development Bank

ADB Headquarters,

6 ADB Avenue, Mandaluyong City 1550,

Metro Manila,

Philippines

+632 636 2086

Subject: Environmental Violations in the Construction of LESCO 132 kVA Line, in Defence Housing Authority, Lahore, Pakistan

As resident of this area, I want to draw your attention to the violations done by LESCO during construction of 132 kVA line. KINDLY NOTE, ENVIRONMENTAL IMPACT ASSESSMENT REPORT (POWER DISTRIBUTION ENHANCEMENT INVESTMENT PROJECT TRANCHE – III) IS REFERRED AS “EIA” REPORT IN FURTHER COMMUNICATION. THE EIA REPORT IS ALSO AVAILABLE ON LESCO’s WEBSITE:


Below is the series of events for your kind review & immediate attention.

1. On , a letter was sent to management of Defence Housing Authority, Lahore, Pakistan and attention was brought to the construction of 132 kVA line, near Schools and Houses.

2. A copy of the same letter was sent to Chief Executive LESCO (Annex. 1)

3. On , matter was directly taken up with Chief Executive LESCO, responsible for the construction of 132 kVA Line, in which it was requested to look at possible health related effects of 132 kVA line, especially related to its installation near schools (Annex. 2)

4. In letter to CHIEF EXECUTIVE LESCO ON , HIS ATTENTION WAS BROUGHT TO PAGE 17TH OF THE EIA REPORT, IN WHICH A PART OF THIS LINE WAS TO BE INSTALLED UNDERGROUND (Annex. 3 Page # 17). It was totally overlooked by LESCO and they kept working on the overhead line, completely ignoring the EIA Report.

5. It is to be noted that distance of Schools & Colleges mentioned, is 125M as per EIA report (Annex. 3 Page # 29), however in reality it is less than 20 meters (Annex. 4)

6. Despite knowing this serious irregularity there was not a single letter/communication from LESCO.
7. Electromagnetic Field (EMF) related effects on nearby schools.

8. my objection to this matter mainly lies in the interest of the general public. (Annex. 6)

9. LESCO continued doing this work and they have also laid 132 kVA “transmission wires” in the green belt area, which were supposed to be laid underground (Annex. 8)

11. Furthermore, LESCO officers are now calling me using emotional tactics and suggesting this line is supposed to go to a Liver & Kidney hospital. I am a law abiding, ethical citizen of Pakistan. Sir, 

   By no means I intended to become a hurdle of electricity supply to hospital or any other areas. However I feel here that LESCO is trying to confuse different parties, as you can notice in attached picture that various other 132 kVA Lines are also approaching to the mentioned hospital. (Annex 09).

You can also notice that Sector “E” of Defence Housing Authority, Phase 6 has almost become a jungle of 132 kVA lines and this could had been avoided if EIA guidelines were being followed from start. However they have shown no respect to Applicant’s grievance, EIA report or even GOD knows how many other discrepancies are there with respect to Health, Safety & Environmental issues, in this whole project.

As Asian Development Bank (ADB) is fund provider of this project under Power Distribution Enhancement Investment Program, Tranche 3. Its humbly requested to ADB to look into this matter and take it up with LESCO related to this irregularities in the construction.

In case of any further information related to given facts, please feel free to contact me.

Yours Sincerely,

Lahore, Pakistan